



## Amended Gaming Event Licence #151332

The Gaming Policy and Enforcement Branch (GPEB) has approved and issued an amended gaming event licence to:

**Family Services of the North Shore**  
**203 1111 Lonsdale Avenue**  
**North Vancouver BC, V7M 2H4**  
**L&G File Number:** 109750  
**GBCID Number:** 5282

**Event Contact:** Rowena de la Torre, 778-870-8273  
**Gaming Event:** Class B - Raffle Licence - Regular Ticket  
**Licence Period:** 28-Apr-2024 - 09-May-2024  
**Issue Date:** 23-Apr-2024

**Ticket sales:** 28-Apr-2024 - 09-May-2024  
**Total value of all prizes:** \$6,800.00  
**Ticket price(s):** 250 tickets, 1 for \$20.00; 900 tickets, 3 for \$50.00

**Draw date(s) and/or location:**  
• 09-May-2024 01:45 PM, Capilano Golf and Country Club, 420 Southborough Dr, West Vancouver, BC V7S 1M2

The Licensee must comply with the [Criminal Code of Canada](#), [British Columbia's Gaming Control Act \(the Act\)](#), [Gaming Control Regulation](#), all other applicable federal, provincial and municipal laws, the Gaming Policy and Enforcement Branch's [Licensed Charitable Gaming Rules \(the Rules\)](#), policies and orders issued by GPEB, as well as any conditions listed on this licence.

Section 86(2) of the Gaming Control Act requires all licensees to notify GPEB's Investigations and Regional Operations division without delay regarding any conduct, activity or incident that may be considered contrary to the above noted law, regulation, and policies, or that may affect the integrity of gaming. Complaints about the conduct and management of gaming events may be submitted online at: [Report of Wrongdoing](#)

Review your licence in full and if any changes are required, please contact GPEB. **Any changes must be approved in writing prior to the start of an event.** Organizations must submit a written request to [Gaming.Licensing@gov.bc.ca](mailto:Gaming.Licensing@gov.bc.ca) These requests must include the licence number, proposed changes and be from an individual listed on the application or a Board member of the organization.

Gaming events may only be conducted at the location, on the dates and at the times specified on this licence.

Licensees are strongly encouraged to review [the Rules](#) to ensure they understand their roles and responsibilities.

This licence is subject to the following conditions:

- **Minors:** This licence has been issued with the understanding that your organization will comply with Section of 17.5 of the Licensed Charitable Gaming Rules.
- **Advertising:** This gaming event licence has been issued with the understanding that all advertising and marketing must comply with Section 17 of the Licensed Charitable Gaming Rules. Licensees must meet all advertising and marketing standards, which include ensuring promotional materials do not use minors to promote gambling, except as permitted in advertising using minors, are not directed primarily to minors, factually report the chances or odds of winning and include the gaming event licence number (e.g., BC Gaming Event Licence #123456).
- **Prize:** Details of advertised prizes must be consistent with the prizes approved on the licence. Prize descriptions should provide enough detail for the winner to make an informed decision.
- **Prizes:** This licence has been issued with the understanding that there will be no ineligible prizes offered such as, liquor or alcohol, live animals, cannabis products or paraphernalia and prohibited or restricted firearms as outlined under Section 9.1 of the Licensed Charitable Gaming Rules.
- **Prizes:** No costs (i.e., airport improvement fees, port fees, booking fees, etc.), including taxes, may be charged to the winner(s). All taxes must be included in the cost of prizes as outlined under Sections 9 and 9.4 of the Licensed Charitable Gaming Rules. However, it is the responsibility of the prize winner, where required, to pay a refundable damage/security deposit fee which is considered a form of insurance on the winner's use of the prize.
- **ERS:** This licence is approved with the understanding that events will be conducted and managed in compliance with Section 12 of the Licensed Charitable Gaming Rules.

- ERS: Section 86(2) of the Gaming Control Act (GCA) requires all licensees to notify GPEB's Investigations and Regional Operations division without delay regarding any conduct, activity or incident that may be considered contrary to the Criminal Code of Canada, the Gaming Control Act or Gaming Control Regulations, or that may affect the integrity of gaming.
- ERS: The licensee has approval to use Online Ticket Sales, Online Ticket Distribution and Electronic Ticket Draw (RNG) systems using services provided by Trellis Social Enterprise Inc.
- ERS: Licensees utilizing the approved use of electronic ticket distribution must ensure that all tickets distributed include the information required as outlined in Section 12.2 for Multi-Day Ticket Raffles of the Licensed Charitable Gaming Rules.
- Reporting: It is mandatory that all licensees complete a Gaming Event Revenue Report within 90 days after an event has occurred and the license period expires, as outlined in Section 20.1 of the Licensed Charitable Gaming Rules. All Gaming Event Revenue Reports must be submitted online using the Gaming Online Service at: <https://www.gaming.gov.bc.ca/licensing/reportListSearch.do> A step-by-step guide for submitting a Gaming Event Revenue Report can be found on the GPEB website at <https://www2.gov.bc.ca/assets/gov/sports-recreation-arts-and-culture/gambling/licences/e-gerr-guide.pdf>
- 23-APR-2024 AMENDMENT: The draw time on this licence has changed from 2:00pm to 1:45pm.

**It is mandatory that all licensees complete a Gaming Event Revenue Report (GERR) within 90 days of the licence end date.** GERRs must be submitted using the Gaming Online Service at [Report Search \(gov.bc.ca\)](https://www.gaming.gov.bc.ca/licensing/reportListSearch.do) A step-by-step guide is available on the GPEB website: [Gaming Event Revenue Report Online Submission Guide](#)

You have the right to submit a written reply to any conditions listed above within 30 days from the receipt of this licence. To submit a written reply please email [Gaming.Licensing@gov.bc.ca](mailto:Gaming.Licensing@gov.bc.ca) For additional information on Written Replies please refer to Section 23 of the Rules and/or Part 5, Division 3 of the Act.

If you have any questions or require assistance, please contact the Licensing Unit by:

- **Email:** [Gaming.Licensing@gov.bc.ca](mailto:Gaming.Licensing@gov.bc.ca)
- **Telephone:** (250) 387-5311

- **Toll-free within Canada/USA:** 1 (800) 663-7867 (asked to be transferred to the number above)